

TripCase for Travelers

TRAVELER BENEFITS



- Seamless integration between Sabre and *TripCase* for Travelers
- **FREE** flight notifications
- Connect with friends, colleagues and family
- Relevant trip information when you need it, in one place
- Immediate access to agency
- Add other trip elements manually into *TripCase*:
Or, by forwarding email confirmations to trips@tripcase.com
- Only *TripCase* empowers your travelers with superior traveler tools and allows you to stay connected with your travelers, every step of the way

TRAVELERS SHOULD

- Create their profile at www.tripcase.com in 3 easy steps!
- Be sure to validate their email address through email verification link from TripCase
- Download the *TripCase* application for iPhone or Android
- Other mobile devices will point their mobile web browser to www.tripcase.com for the best user experience
- Add other trip elements; such as restaurant, meeting or activity
- Use *TripCase* when it's time to travel!

Stay Updated On All Changes

Sign up for TripCase

 Facebook  Google

or


First name Last name

Email address

Password

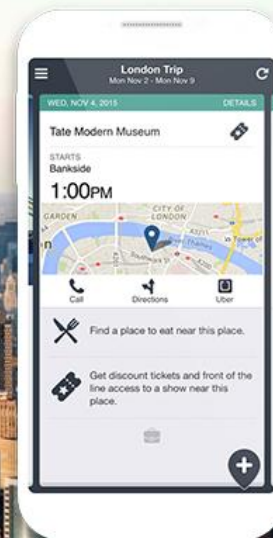
I am 16 years of age or older.

[Continue](#)

protected by reCAPTCHA 

[Privacy](#) [Terms](#)

Already have an account? [Sign in](#)



English 日本語 中文(台灣) 中文(简体) Português Français Italiano Español 한국어

MANAGE SETTINGS

- Set notification preferences
- Manage email addresses
- No limit to number of associated emails
- *TripCase* will notify you of delays, cancellations, and gate changes

tripcase

Andra Budhi | Trips

Profile Calendar

General Settings

First Name *
Andra

Last Name *
Budhi

Save

Set Password

New *
Confirm New *
Save

Notification Settings

	Push	Email
TripCase Newsletter and Updates	—	<input checked="" type="checkbox"/>
Special Offers	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Pre-Trip Reminder	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Notifications about my trips	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Notifications about trips I'm following	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Changes to trips I'm following	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Save [What is Push?](#)

Email Settings

Primary Email Address
budhi.andra@gmail.com

Add another email to your account:
Add

Phone Number

Country Code

- Easy toggle between Profile and Calendar
- Choose Import or Subscription Method
- Visit tripcase.com for Calendar Guide

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Profile Calendar

Add TripCase to Your Calendar

TripCase offers two different methods for importing your TripCase data into your calendar client (Blackberry, Google, Lotus Notes or Outlook).
Your calendar includes all upcoming trips. Past trips are not shown in the calendar.
Need help using TripCase with your calendar? Check out our [calendar guide here!](#)

One Time Import

Download and import a “snapshot” of your TripCase calendar. It will not update automatically, but all your TripCase trips will be visible.

Include trips I'm following

Download File

or

Subscription

Create a subscription feed that will automatically update your calendar.

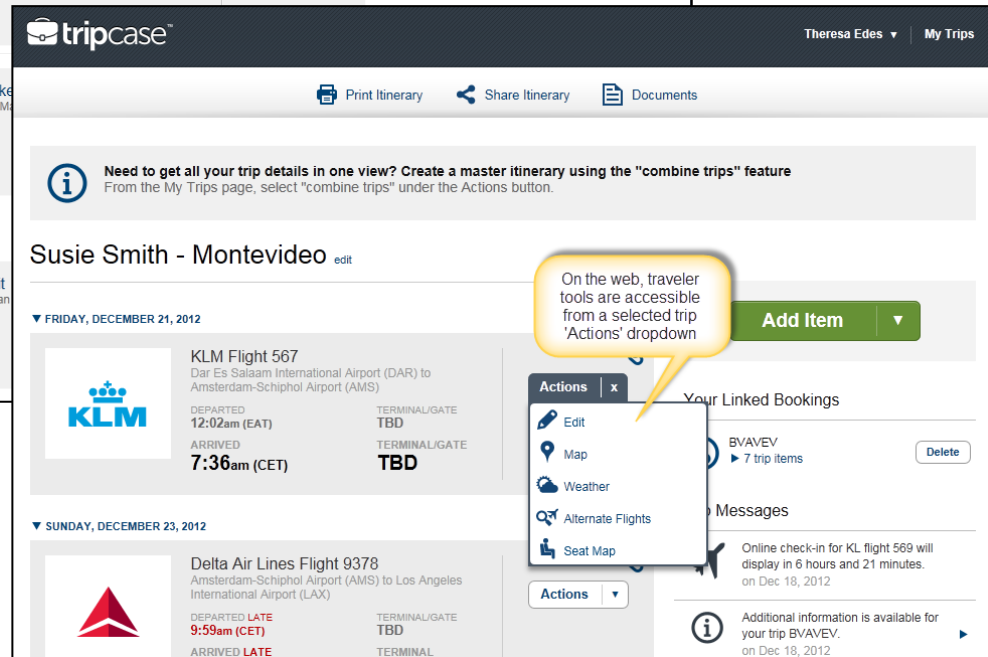
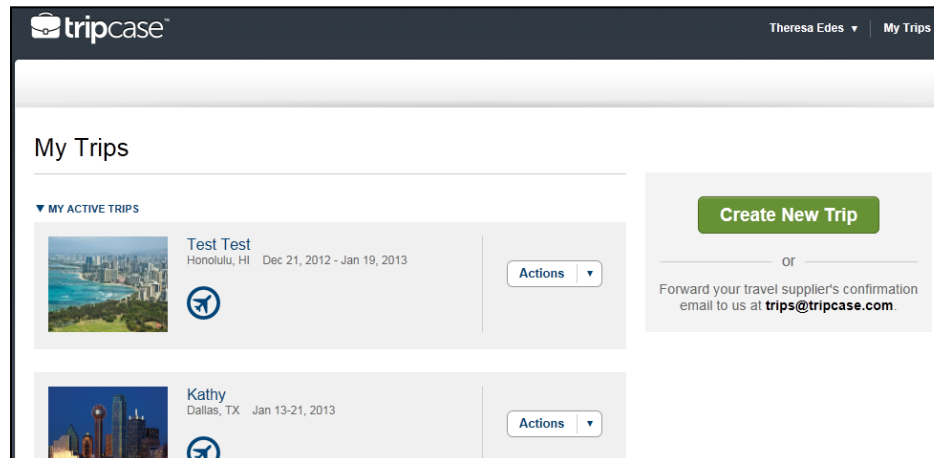
Include trips I'm following

Turn On

About Support Terms & Conditions Privacy Policy Cookie Policy
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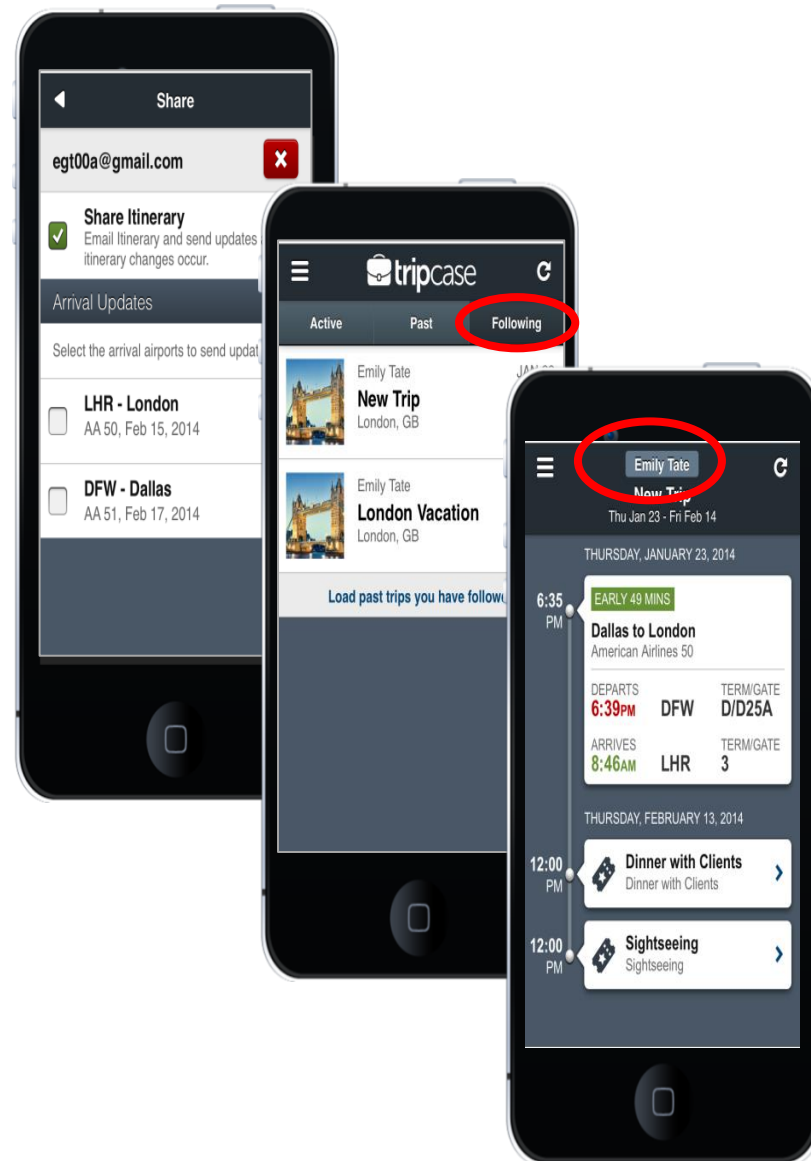
MY TRIPS

- Trips organized by Active, Past & Following
- Manage trips; delete, combine, view
- Select trip to take action on specific trip item and access “Add Item”



SHARING ITINERARY

- Share trip details with friends, family or colleagues
- Opt them in to receive arrival flight alerts
- Denote contact as “Always Share”
- Contacts with a TripCase account will have trip added to the Following tab on their account
- Name of TripCase user sharing the trip will be included
- “Unfollow” trips at anytime



INSTANT ACCESS TO DOCUMENTS

- Travelers can access:
- eTicket/ eInvoice
- print itinerary PDF
- Agency remarks are clearly visible in the print itinerary document in *TripCase*.



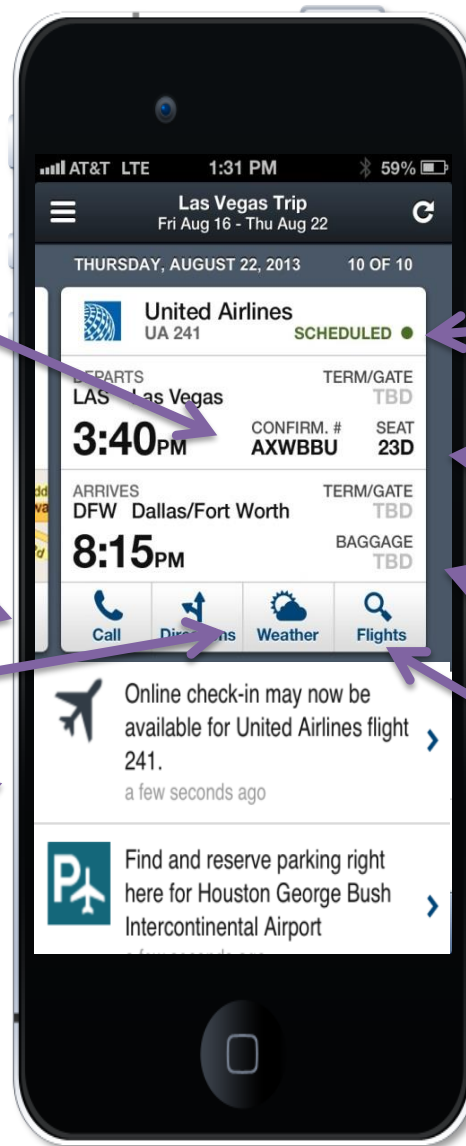
ANTICIPATES TRAVELERS' INFORMATION NEEDS

Airline confirmation #

Click to call

Weather

Flight check-in message

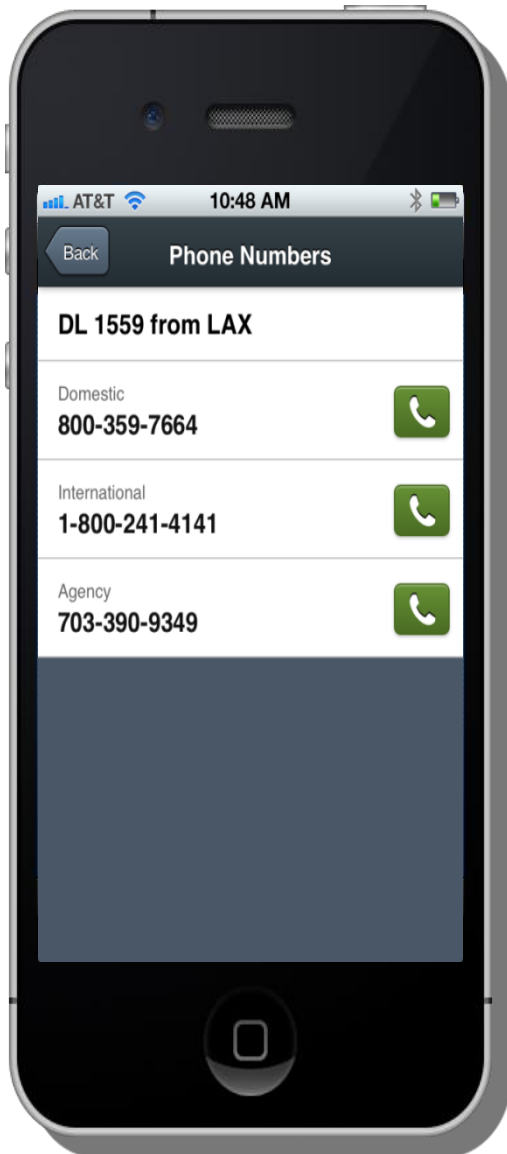


Flight status indicator

Seat number

Baggage claim

Alternate flights



Phone information in *Sabre* PNR will be accessible through *TripCase* when entered with:

- A
- AGT
- AGY
- AGCY
- AGENCY

```
*P9<<
PHONES
  1.DFWPWCT
  2.DFW888-394-9898-A
10.IND333-333-5555-AGENCY US
11.BOM444-455-3344-AGENCY FR
12.DFW888-989-4456-AGY
18.SJO999-948-9385-AGCY
```

“A” is wild card - all numbers will be displayed

SEAT MAPS

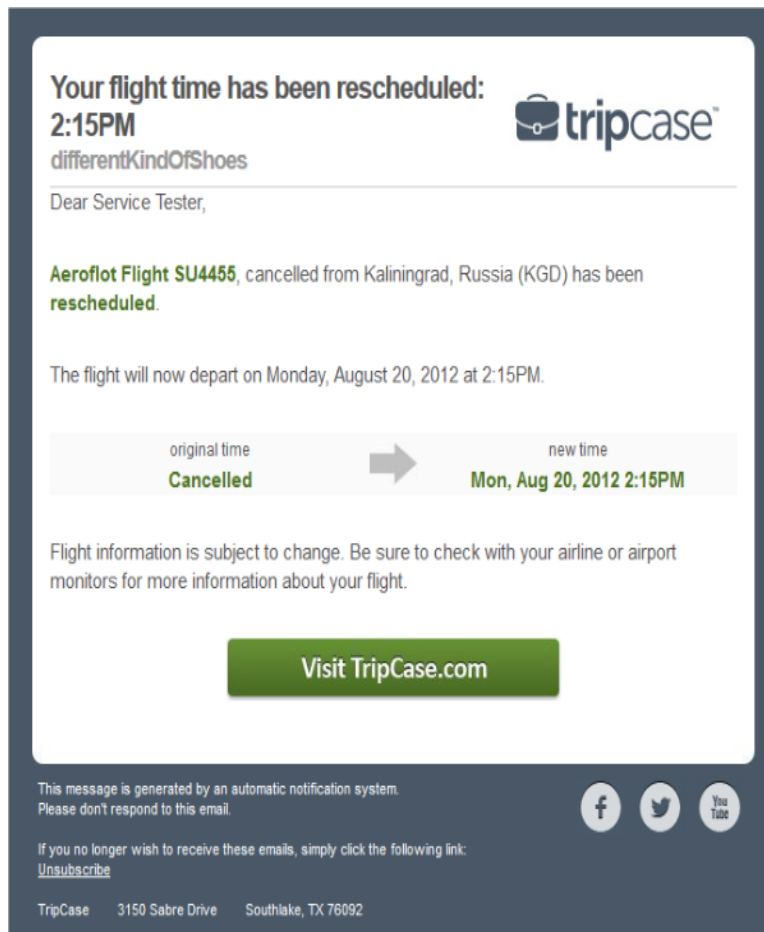


Flight notifications

- *On-time*
 - *Gate/ Terminal change*
 - *Time change +/- 1 minute*
 - *Cancellation*
 - *Reinstate*
- Airline check-in reminders
 - Itinerary and document access
 - Special destination offers & savings



- **Terminal/Gate Change, Flight Delay, Flight Cancellation and Reinstate Notifications**



- Passenger name in subject line to better serve Travel Arrangers/Admins
- Greeting in the body of the email will address the TripCase account owner
- Travelers can manage under the Profile tab of their TripCase account
- Registered travelers only



TripCase Connect


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Accessing TripCase Connect

- Access connect.tripcase.com
- Type your username/PCC
- Enter your password
- Select your language if other than English
- Click Sign In

Log-in with Sabre EPR credentials SUBMGR and duty code 9

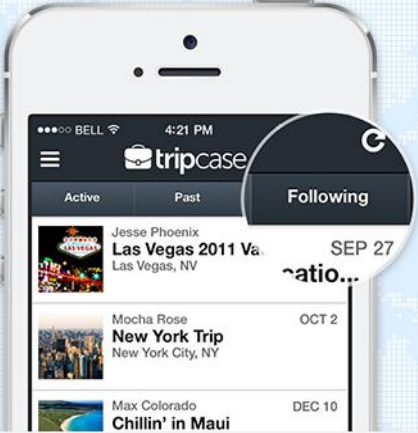
TripCase Connect




Home Communications Settings Advanced Support PCC > M9N4 


FOLLOWER VIEW NOW FOR TRAVEL ARRANGERS


While travelers enjoy their trip, followers can now view the latest itinerary, plus the eTicket and eInvoice in TripCase. The follower will also be notified of flight changes via email.
[Learn More >](#)


[Download the Follower Guide](#)



Active	Past	Following
		 Jesse Phoenix Las Vegas 2011 Va. Las Vegas, NV SEP 27 ratio...
		 Mocha Rose New York Trip New York City, NY OCT 2
		 Max Colorado Chillin' in Maui DEC 10


Communications Manager
Create, edit, and manage the Confirmation Emails and Tripfeed messages that TripCase Connect helps you send to travelers.
[Learn More >](#)


Custom Settings
Maintain your company contact and branding information, as well as other general content options you can select from.
[Learn More >](#)


On the Horizon...
We love being the center of attention. Read about TripCase Connect's plans for the future from the industry's top publications.
[Learn More >](#)

PCC > M9N4 

Customise Email Branding

The screenshot displays the TripCase Connect web application interface. At the top left is the logo for TripCase Connect. On the top right, there is a user identifier "#YOLO" and a "Logout" link. Below the logo is a navigation menu with links for Home, Communications, Reporting, Settings, Advanced, and Support. On the far right of this menu is a breadcrumb "PCC > M9N4" and a gear icon for settings. The main heading of the page is "Communications Manager". Below this heading is a table with three columns: "Notification Type", "On/Off", and "Modified Date". The table lists four notification types under a "Confirmation Emails" category: Unregistered Email, Itinerary Email, Ticket Email, and Invoice Email. Each row includes "Edit" and "Preview" links, and all are set to "Always On" with a "Modified Date" of "N/A". At the bottom of the page, there is a copyright notice: "2008-2014 Sabre Inc. All rights reserved. TripCase is a servicemark of Sabre Inc." and a Sabre logo with the text "Brought to you by: Sabre".

tripcase | connect #YOLO Logout

Home Communications Reporting Settings Advanced Support PCC > M9N4 ⚙

Communications Manager

Notification Type	On/Off	Modified Date
<input type="checkbox"/> Confirmation Emails		
<input checked="" type="checkbox"/> Unregistered Email Edit Preview	Always On	N/A
<input checked="" type="checkbox"/> Itinerary Email Edit Preview	Always On	N/A
<input checked="" type="checkbox"/> Ticket Email Edit Preview	Always On	N/A
<input checked="" type="checkbox"/> Invoice Email Edit Preview	Always On	N/A

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Customise Standard Agency Setting

tripcase connect sara Logout

Home Communications Reporting **Settings** Advanced Support PCC > M9N4

Agency Settings

Contact Settings:

Agency Name:

Agency Address:

Emails sent from:

BCC Emails sent to:

Phone Number:

Show Contact Information:

Save **Override** Cancel

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Customise Agency Contact Template

Home Communications Reporting Settings Advanced Support PCC > DTDE

Agency Contact Template

This template provides you the opportunity to stay in the forefront of your traveler's mind throughout their trip. They will also have instant access to your contact information whenever they need it.

Turn message: On Off

Default Settings


Show to PHRs issued by:

Displays:

Removed:

Logo

Please upload only png images (150x150 pixels).



No file selected

Contact Information

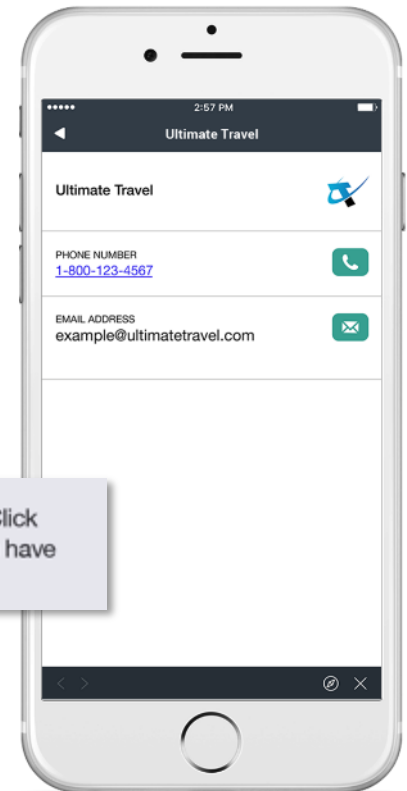
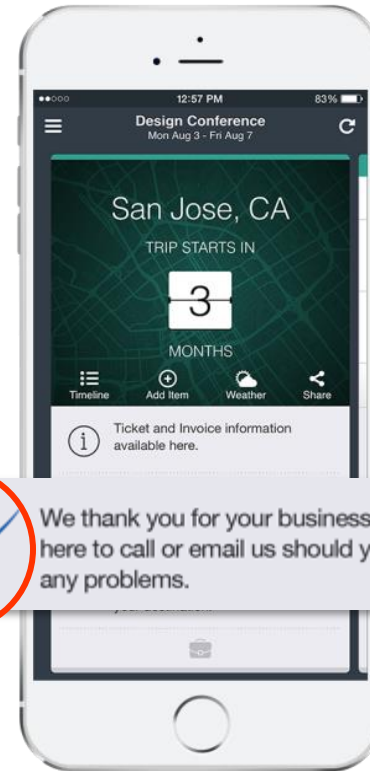
Agency Name:

Agency Address:

Phone number 1:

Phone number 2:

Email Address:



Document Archive

Number	Issue Date	PNR	PNR Creation Date	Lastname	Owning Pcc	Invoicing Pcc	Language	Last Modified Date (UTC-5)	Document Status	Action
0000724	2014-04-08	ORYIBB	2013-08-19 04:51:00	TEST/THREE	M9N4	M9N4	en	2014-05-08 09:08:31	A	Download Refresh
0000723	2014-03-04	ORYIBB	2013-08-19 04:51:00	TEST/THREE	M9N4	M9N4	en	2014-05-08 09:08:31	A	Download Refresh
0000722	2014-01-24	UVHWBP	2013-10-09 10:28:00	TEST/T	M9N4	M9N4	en	2014-04-02 08:31:31	A	Download Refresh
0000721	2014-01-23	UVHWBP	2013-10-09 10:28:00	TEST/T	M9N4	M9N4	en	2014-04-02 08:31:31	A	Download Refresh
0000720	2014-01-21	UVHWBP	2013-10-09 10:28:00	TEST/T	M9N4	M9N4	en	2014-04-02 08:31:31	A	Download Refresh
0000719	2014-01-21	UVHWBP	2013-10-09 10:28:00	TEST/T	M9N4	M9N4	en	2014-04-02 08:31:31	A	Download Refresh
0759535226298	2013-12-13	JSYPAJ	2013-12-13 08:30:00	RANK	M9N4		en	2014-01-16 04:41:18	V	Download Refresh
0000717	2013-10-23	QGCCPY	2013-10-23 11:23:00	DOE J	M9N4	M9N4	en	2013-12-20 11:58:45	A	Download Refresh
0000715	2013-10-16	DUCWPH	2013-10-16 12:50:00	DOE J	M9N4	M9N4	en	2013-10-29 02:25:21	A	Download Refresh
0000716	2013-10-16	HTCGHH	2013-10-16 12:55:00	MARTINEZ PABLO M	M9N4	M9N4	en	2013-10-16 12:55:13	A	Download Refresh
0000714	2013-10-07	TIWMMA	2013-10-07 12:32:00	DOE J	M9N4	M9N4	en	2013-10-07 12:32:50	A	Download Refresh
0000712	2013-09-13	WLFZGH	2013-09-13 10:33:00	DOE J	M9N4	M9N4	en	2013-10-30 09:29:33	A	Download Refresh
0000710	2013-09-13	LXMCDL	2013-09-13 08:51:00	DOE J	M9N4	M9N4	en	2013-10-29 09:26:34	A	Download Refresh
0000708	2013-09-13	KPZBRD	2013-09-13 08:44:00	DOE J	M9N4	M9N4	en	2013-09-20 12:00:44	A	Download Refresh

Traveller documents will be available up to 13 months after issuance



Electronic Invoice

Prepared For:

TEST/ONE
TEST/TWO
TEST/THREE

SALES PERSON	JO
INVOICE NUMBER	0000724
INVOICE ISSUE DATE	08 Apr 2014
RECORD LOCATOR	ORYIBB

Notes
PRIORITY REMARK

DATE: Tue, Jun 24

Car: HERTZ RENT CAR LOS ANGELES, CA			
Pick Up	Drop Off	26 Jun	
Confirmation Number	123456	Car Type	2/4 Door,Economy
Rate Plan For -	Days, Hours Rate	MI/KM	Extra MI/KM
	Approximate Total Price		0.00
	Voucher 12345		
Notes	SEGMENT ASSOCIATED		

SubTotal USD 108.00
Total Amount Due USD 108.00

Thank You!